

Price List Great Britain

Introduction

The smart charge@street rates are governed by the maximum charging speed, for which a fast charging speed usually also implies higher costs.

smart charge@street differentiates the following charging speeds:

AC — alternating current (normal charging)

DC - direct current (fast charging)

HPC – high power charging (ultra-fast charging)

The maximum charging power capacity of each charging station can be found on the smart charge@street website and the Hello smart app.

Please note that the transaction units for charging in public areas may vary due to regulatory requirements in the individual European countries. A transaction is differentiated in terms of kWh, time (min.), or by charging event. All prices are individually based on charge point operators. A variable tariff applies with regard to the individual charging process. The prices depend on respective charge point operators.



smart charge@street

The rates that apply to an individual charging event at the respective charging station can be found in the Hello smart App and are subject to change. Please familiarise yourself with the applicable rates before commencing the charging event.

Tariff: Peak

Domestic charging fees

Charge your electric smart effortless and on-the move. With your charging contract you have access to one of Europe's largest public charging networks with one single charging card. With this service you can enjoy maximum flexibility as you can charge at any charge point of your choice at the respective conditions plus the transaction fee.

Base fee	0.00 GBP / month
AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee 0.40 GBP
DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee 0.40 GBP
Minimum contract period	1 month ²⁾
Replacement card	6.84 GBP

Charging fees abroad

The rates that apply to an individual charging event at the respective charging station can be found in the Hello smart App and are subject to change. Please familiarise yourself with the applicable rates before commencing the charging event.



Austria	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee 0.44 EUR
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee
		0.44 EUR
Belgium	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee
		0.44 EUR
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 0.44 EUR



Czech Republic	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee 12.00 CZK
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 12.00 CZK
Denmark	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 3.90 DKK
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 3.90 DKK



Finland	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee 0.44 EUR
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 0.44 EUR
France	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 0.44 EUR
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 0.44 EUR



Germany	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee 0.44 EUR
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 0.44 EUR
Greece	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 0.44 EUR
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 0.44 EUR



Iceland	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee 67.00 ISK
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 67.00 ISK
Ireland	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 0.44 EUR
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 0.44 EUR



Italy	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee 0.44 EUR
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee
		0.44 EUR
Luxembourg	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee
		0.44 EUR
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 0.44 EUR



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	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 0.44 EUR
Norway	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 4.99 NOK
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 4.99 NOK



Poland	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee 1.83 PLN
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 1.83 PLN
Portugal	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee
		0.46 EUR
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 0.46 EUR



Spain	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee 0.44 EUR
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 0.44 EUR
Sweden	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 5.27 SEK
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
		Session fee 5.27 SEK



Switzerland	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee 0.52 CHF
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee 0.52 CHF

Optional package(s) that you can subscribe to after registering (availability depends on the selected tariff):

IONITY Flex

-0,26 GBP discount on the flexible price per kWh of the Peak tariff for charging sessions at all IONITY charge points in United Kingdom. The charging session fee does not apply.

Contract terms

*Booking the package grants a discount of -0,26 GBP, which results in the currently valid price for HPC charging.

A different price per kWh may apply when the respective electricity supply contract is concluded (start of the charging process). The current price will be displayed on the map in the app or on the smart charge@street website before you start charging. You must be logged in for this. Please download the full price list for more information.

Contract duration

The IONITY Flex package has an initial term of 1 month. Thereafter, it runs for an indefinite period and can be cancelled by the customer with effect to the contract qualifying date. The contract qualifying date is the day of a month preceding the day equivalent to the date the package was booked. For example, if the IONITY Flex package was booked on the 7th day of a month, the contract qualifying date is the 6th day of the following months. In case the respective date is non–existent in a particular month, the contract qualifying date is the last day of that month. Digital Charging Solutions GmbH, the company behind smart charge@street, may terminate the IONITY Flex package with a notice period of one month (a) with effect to the contract qualifying date or (b) to the end of a calendar month. Furthermore, the IONITY Flex package automatically ends if the Charging Contract is terminated.



Base fee	6.40 GBP / month
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IONITY Max

-0.36 GBP discount on the flexible price per kWh of the Peak tariff for charging sessions at all IONITY charge points in United Kingdom. The charging session fee does not apply.

Contract terms

*Booking the package grants a discount of -0.36 GBP, which results in the currently valid price for HPC charging.

A different price per kWh may apply when the respective electricity supply contract is concluded (start of the charging process). The current price will be displayed on the map in the app or on the smart charge@street website before you start charging. You must be logged in for this. Please download the full price list for more information.

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Base fee	10.50 GBP / month
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smart charge@street

The rates that apply to an individual charging event at the respective charging station can be found in the Hello smart App and are subject to change. Please familiarise yourself with the applicable rates before commencing the charging event.

Tariff: Go

Domestic charging fees

If you're always on the road, this tariff is designed to meet your needs. You can benefit from the flexibility of the smart charge@street service and discounted prices (5% discount on the Peak tariff) at all charge points (excluding IONITY) in one of Europe's largest public charging networks. By booking the Go tariff, you will have the best conditions at your fingertips for charging your electric smart!

Base fee	4.45 GBP / month
AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Discount on the "Peak" tariff 5 %
DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Discount on the "Peak" tariff 5 %
Minimum contract period	1 month ²⁾
Replacement card	6.84 GBP

Charging fees abroad

The rates that apply to an individual charging event at the respective charging station can be found in the Hello smart App and are subject to change. Please familiarise yourself with the applicable rates before commencing the charging event.



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Czech Republic	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
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Luxembourg	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
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Norway	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
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Poland	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
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Portugal	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.



Spain	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
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Sweden	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
Switzerland	AC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
	DC charging ¹⁾	Prices may vary depending on the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.

Optional package(s) that you can subscribe to after registering (availability depends on the selected tariff):

IONITY Flex

-0,26 GBP discount on the flexible price per kWh of the Peak tariff for charging sessions at all IONITY charge points in United Kingdom. The charging session fee does not apply.

Contract terms

*Booking the package grants a discount of -0,26 GBP, which results in the currently valid price for HPC charging.

A different price per kWh may apply when the respective electricity supply contract is concluded (start



of the charging process). The current price will be displayed on the map in the app or on the smart charge@street website before you start charging. You must be logged in for this. Please download the full price list for more information.

Contract duration

The IONITY Flex package has an initial term of 1 month. Thereafter, it runs for an indefinite period and can be cancelled by the customer with effect to the contract qualifying date. The contract qualifying date is the day of a month preceding the day equivalent to the date the package was booked. For example, if the IONITY Flex package was booked on the 7th day of a month, the contract qualifying date is the 6th day of the following months. In case the respective date is non-existent in a particular month, the contract qualifying date is the last day of that month. Digital Charging Solutions GmbH, the company behind smart charge@street, may terminate the IONITY Flex package with a notice period of one month (a) with effect to the contract qualifying date or (b) to the end of a calendar month. Furthermore, the IONITY Flex package automatically ends if the Charging Contract is terminated.

Base fee	6.40 GBP / month	
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IONITY Max

-0.36 GBP discount on the flexible price per kWh of the Peak tariff for charging sessions at all IONITY charge points in United Kingdom. The charging session fee does not apply.

Contract terms

*Booking the package grants a discount of -0.36 GBP, which results in the currently valid price for HPC charging.

A different price per kWh may apply when the respective electricity supply contract is concluded (start of the charging process). The current price will be displayed on the map in the app or on the smart charge@street website before you start charging. You must be logged in for this. Please download the full price list for more information.

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Base fee	10.50 GBP / month
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All prices include VAT

- 1) In some cases the operator-specific price components may encompass an additional session fee.
- 2) The charging service contract runs for an indefinite period of time and can be terminated by the customer at any time from the reference date of the contract, with a notice period of no more than one month.

Charging Event Transaction

The invoicing of varying fees for charging is based on the appropriate tariff per minute (per commenced minute), per kWh or per charging event. The charging event starts if the vehicle is connected to the charging station and ends when it is disconnected. You can also recharge for free using the smart charge@street service at free charging stations.

All rates incl. VAT, subject to changes and errors.