

Price List Great Britain

Introduction

The smart charge@street rates are governed by the maximum charging speed, for which a fast charging speed usually also implies higher costs.

smart charge@street differentiates the following charging speeds:

AC – alternating current (normal charging)
DC – direct current (fast charging)
HPC – high power charging (ultra-fast charging)

The maximum charging power capacity of each charging station can be found on the smart charge@street website and the Hello smart app.

Please note that the transaction units for charging in public areas may vary due to regulatory requirements in the individual European countries. A transaction is differentiated in terms of kWh, time (min.), or by charging event. All prices are individually based on charge point operators. A variable tariff applies with regard to the individual charging process. The prices depend on respective charge point operators.

smart charge@street

The rates that apply to an individual charging event at the respective charging station can be found in the Hello smart App and are subject to change. Please familiarise yourself with the applicable rates before commencing the charging event.

Tariff: Peak

Domestic charging fees

Charge your electric smart effortless and on-the move. With your charging contract you have access to one of Europe's largest public charging networks with one single charging card. With this service you can enjoy maximum flexibility as you can charge at any charging point of your choice at the respective conditions plus the transaction fee.

Base fee	0.00 GBP / month
AC charging ¹⁾	Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee: 0.40 GBP
DC charging ¹⁾	Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page. Session fee: 0.40 GBP
Minimum contract period	1 month ²⁾
Replacement card	6.84 GBP

Charging fees abroad

The rates that apply to an individual charging event at the respective charging station can be found in the Hello smart App and are subject to change. Please familiarise yourself with the applicable rates before commencing the charging event.

Austria	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>
Belgium	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>

Czech Republic	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 12.00 CZK</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 12.00 CZK</p>
Denmark	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 3.90 DKK</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 3.90 DKK</p>

Finland	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>
France	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>

Germany	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>
Iceland	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 67.00 ISK</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 67.00 ISK</p>

Ireland	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>
Italy	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>

Luxembourg	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>
Netherlands	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>

Norway	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 4.99 NOK</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 4.99 NOK</p>
Poland	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 1.83 PLN</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 1.83 PLN</p>

Portugal	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.46 EUR</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.46 EUR</p>
Spain	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.44 EUR</p>

Sweden	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 5.27 SEK</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 5.27 SEK</p>
Switzerland	AC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.52 CHF</p>
	DC charging ¹⁾	<p>Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.</p> <p>Session fee: 0.52 CHF</p>

smart charge@street

The rates that apply to an individual charging event at the respective charging station can be found in the Hello smart App and are subject to change. Please familiarise yourself with the applicable rates before commencing the charging event.

Tariff: Go

Domestic charging fees

If you're always on the road, this tariff is designed to meet your needs. You can benefit from the flexibility of the smart charge@street service and discounted prices (5% discount on the Peak tariff) at all charging points (excluding IONITY) in one of Europe's largest public charging networks. By booking the Go tariff, you will have the best conditions at your fingertips for charging your electric smart!

Base fee	4.45 GBP / month
AC charging ¹⁾	Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
DC charging ¹⁾	Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
Minimum contract period	1 month ²⁾
Replacement card	6.84 GBP

Charging fees abroad

The rates that apply to an individual charging event at the respective charging station can be found in the Hello smart App and are subject to change. Please familiarise yourself with the applicable rates before commencing the charging event.

Austria / Belgium / Czech Republic / Denmark / Finland / France / Germany / Iceland / Ireland / Italy / Luxembourg / Netherlands / Norway / Poland / Portugal / Spain / Sweden / Switzerland	AC charging / DC charging	Prices may vary depending on the operator of the charging station. Please check prices before charging. Applicable prices will be provided before charging on the map within the App or on the web-page.
--	---------------------------	--

All prices include VAT

1) In some cases the operator-specific price components may encompass an additional session fee.

2) The charging service contract runs for an indefinite period of time and can be terminated by the customer at any time from the reference date of the contract, with a notice period of no more than one month.

Charging Event Transaction

The invoicing of varying fees for charging is based on the appropriate tariff per minute (per commenced minute), per kWh or per charging event. The charging event starts if the vehicle is connected to the charging station and ends when it is disconnected. You can also recharge for free using the smart charge@street service at free charging stations.

All rates incl. VAT, subject to changes and errors.